Installation Services

Overview

"Dedicated to providing the industry's highest level of professional installation & managed services"

Why POS-X Installation Services

Performing a large scale deployment can be a complex and time consuming process. With staging, shipping, installation, training, and post sales technical support, POS-X installation services will work with your company to identify your needs and develop a custom package of services that's right for your business. Let us take of the details so you can focus on your business's core competencies.

Speed

Getting your project up and running quickly and correctly is key to a successful implementation. Let our years of experience help you make sure that your project is done correctly the first time, reducing costly project delays by ensuring on time delivery.

Staffing

Finding enough qualified labor can be difficult. POS-X Installation Services has the staffing flexibility to quickly handle your largest project. POS-X can handle both small and large roll outs.

Large Coverage Area

Finding qualified help in the appropriate geographic locations that your projects demands can be a challenge. We have qualified technicians in most every part of the US and Canada.

Post Installation Support

At POS-X we pride ourselves in supporting our customers through the product's life-cycle. Our expertly trained staff can quickly learn the specific requirements of your project. then work out the best support solution that fits your companies needs.

Total Cost of Ownership

POS-X's Installation services is here to make sure your project is done as cost effectively as possible, ensuring a low total cost of ownership.

"Do you have a large project that requires more than you are currently able to handle? POS-X Installation Services can help."

PROJECT MANAGEMENT
Our experts will work with you to lay out and execute the best possible solution for your installation and deployment project. A dedicated project manager will oversee the entire project - from procurement to planning to execution.

STAGING & DEPLOYMENT
Your new POS systems can be configured to your exact specifications and shipped from our facility ensuring your store are updated on time and on budget. No project is too large for our facility to handle.

TECHNOLOGY INTEGRATION
Have existing hardware or software that needs to be integrated into your new system? Our team of technicians and in house developers are here to help.

ONSITE INSTALLATION
Our network of field technicians provide professional quality installations across the continental US and Canada. We ensure every install meets your specifications through a comprehensive installation checkout procedure.

SITE SURVEY
Not sure exactly what is needed at your locations? Our site surveys include location inspection, detailed equipment audits, and site photos. This will aid in determining exactly what is needed for a successful installation.

CUSTOMIZED SUPPORT
Does your project require a unique support package? We can tailor our support around the needs of your business and project. Our support levels range from depot repair with 48 hr turnaround to 4hr onsite response.

ASSET MANAGEMENT
We take the hassle out of moving, storing and redeploying your hardware. Our team will uninstall the hardware at your location and bring it back to our facility for storing or redeploying.

MAINTENANCE & REPAIR
Need help repairing and refurbishing that used hardware for re-deployment. Our repair facility can handle all of your repair and refurbishing needs.

NEW SYSTEM TRAINING
Proper use of the new equipment is critical to a project's success. Our in house staff of trainers can create training documentation, videos and perform a remote training session immediately following an installation.

MANAGED SERVICES

HAVE A PROJECT YOU NEED HELP WITH?

Contact your POS-X sales representative at sales@pos-x.com or 360.302.2222. We are happy to discuss how POS-X Installation Services can help with your installation project.

HOSPITALITY	QSR	RETAIL	RESTAURANT

POS X

pos-x.com | sales@pos-x.com | 360.302.2222